

Plant Guarantee

All evergreens, deciduous trees, and shrubs are guaranteed 50% for one year from date of purchase. Each 50% credit must be applied to one item of nursery stock selling at the same or higher price as the original purchase. There is a one time replacement only.

Rhododendron, azaleas, euonymus, boxwood, pyracantha, holly, and roses bear no guarantee. Ask a Ginger Valley staff member for details on products to use that will promote success with these types of bushes/shrubs.

Interior plants, annuals, perennials, seeds, and bulbs are not guaranteed.

Sale and replacement merchandise is not guaranteed.

There is a NO RETURN policy on live plants.

All trees/shrubs installed by Ginger Valley carry a one year guarantee from the date of installation. Ginger Valley guarantees that all trees/shrubs will be installed in accordance with proper horticultural practices, and shall be free of insect/disease infestations at the time of planting. Any replacements covered by this warranty shall be free of charge to the customer and are limited to a one time replacement. The Ginger Valley warranty does not cover trees/shrubs from death or unsatisfactory growth resulting from improper care, insect/disease infestations after planting, abuse/damage by others, or incidents which are beyond the control of Ginger Valley. Annuals, perennials, and bulbs carry no warranty.